

# Consultancy Services Summary:

The Consultancy Service offers a combination of clinical and management skills to meet the needs of aged care providers.

- Proactive and reactive quality audits against the accreditation standards (have 1 or all 4)
- Audits on specific issues
- Development of quality improvement plans or action plans
- Strategic Planning
- Identify opportunities and assist with the development and / or evaluation of your business



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## ACCV CONSULTANCY SERVICES

*Providing Quality  
Solutions for Aged  
Care Services.*



# Aged & Community Care Victoria

Aged & Community Care Victoria (ACCV) is the leading peak body for aged care in Victoria. ACCV exists to promote, encourage and assist the health and care needs of the aged and community care clients and to support its members in a professional and ethical manner, to provide accurate relevant information, services and advice and to provide leadership in the aged and community care sector.

In response to increasing requests from members, ACCV is pleased to be able to meet industry needs through partnership with highly experienced and reputable consultants.

## Zoe Hines

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# ACCV Consultancy Services

ACCV recognises the important role it plays in supporting aged care facilities to meet obligations in relation to achieving the standards set by the Aged Care Standards and Accreditation Agency (ACSAA).

## Our Services:

- Internal audit against the 44 expected outcomes of Accreditation
- ACFI implementation and support
- Proactive and reactive quality audits
- Continuous Improvement planning
- Pre Accreditation Visits
- Systems analysis and risk profiling
- Accreditation preparation and on-site support
- Management systems education and training
- Senior management support
- Support for HACC providers
- HR assistance
- Review and / or update Policy and Procedures

# Consultancy Information

Rates and fees vary depending on the range and scope of work required.

Discounted rates are available for ACCV members.

Please complete the following to arrange an obligation free discussion and quote for your business.

**Contact Name:**

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**Position:**

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**Facility Name:**

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**ACCV member:**

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**Address:**

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**Phone:**

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**Fax:**

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**Email:**

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